

Returning your order with a FlavorCloud label



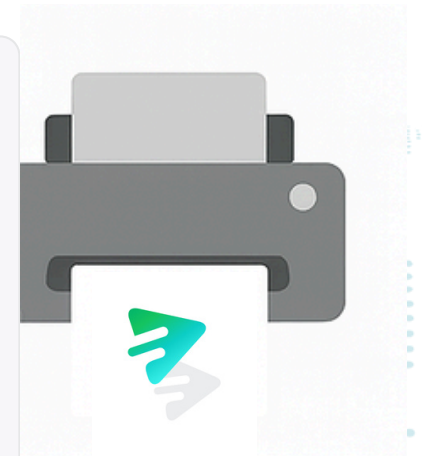
Thank you for starting your return! Follow the steps below to make sure your package is sent back correctly and clears customs without delay.

1. Print your return documents

Print

After completing your return in the Loop portal, download and print:

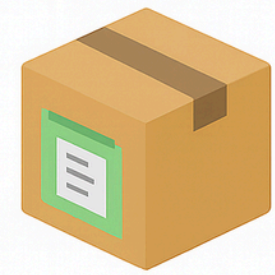
1. Your FlavorCloud return shipping label
2. Any accompanying commercial invoices



2. Prepare your Package

Prep

1. Pack your item securely.
2. Include all printed commercial invoices with your shipment — they're required for customs clearance.
3. Place your documents in a clear plastic pouch and attach them to the outside of your package. If you don't have one, FedEx depots can provide a sticky pouch. Otherwise, use a zip bag or sleeve and tape it securely to the box.
4. Affix your return label where it's visible, ensuring barcodes are not covered or folded.



3. Drop off your Package

Drop off

For now, returns are available only through FedEx. Please take your package to an official FedEx Depot (not a retail partner or pickup locker).

Search by your postal code and select locations that accept international shipments.

[Find a FedEx drop-off location](#)



Need help?

If you can't find a FedEx depot or have questions about your return, please reach out to the merchant's support team for assistance.